

Additional information for families & carers of loved ones who have died during Covid -19 outbreak (Home setting)

The loss of a relative or a friend can be a difficult and confusing time and we would like to offer our sincere condolences.

This information should be provided in addition to our carer information booklet.

Due to the current Covid-19 outbreak, some procedures in relation to care after death of a loved one are different and subject to change regularly. Therefore some of the information contained within the booklet may not currently apply.

Please do not attend the GP surgery if you are currently unwell with Covid-19 symptoms (fever & persistent cough) or are in self-isolation. You should contact NHS 111 online if you need advice. The GPs, Community Nurses, Funeral Directors and Registrars will support and guide you through the current process after your loved one has died.

- **Medical Certificate of Cause of Death (MCCD) & Registration of Death**

The GP surgery will organise this. Usually the MCCD is collected in person from the surgery; however the certificates are now being sent electronically by the GP surgery to the Registrar's office. Families should ring 0300 303 2472, to book an appointment to register the death. The process will be explained to the relatives when they make their call to the Registrar's office at the council. The Registrar will issue the legal Death Certificate.

Registrar of Births and Deaths ☎ 0300 303 2472

www.cumbria.gov.uk/registrationservice/births_marriages_deaths.asp

For you in your loss



University Hospitals of
Morecambe Bay
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- **When do I contact the funeral director?**

Most families use the services of a funeral director. You can contact your chosen director at any time.

- **Visiting your loved one after death**

Please speak directly with your chosen funeral director. Due to the current situation, they may or may not be able to offer this.

Thank you for your patience at this time

This sheet has been donated by RNS Publications, who understand it is distressing to deal with a bereavement. Unsolicited mail can be insensitive and destructive during a grieving process, to reduce this, please visit stopmail.co.uk which has been provided to support you.

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