

Additional information for families and friends when a person has died during the COVID-19 pandemic.

We would like to express our sincere condolences to you and your family at this sad and difficult time.

Due to the Covid-19 pandemic some of our procedures are now different to those described in our information booklet 'Practical help and support for relatives and friends following bereavement'. The main changes are summarised below:

Medical Certificate of Cause of Death (MCCD)

Before a death can be registered a Medical Certificate of Cause of Death (MCCD) is required. A member of our bereavement team will contact the next of kin on the next working day to confirm who will be registering the death and to explain the new registration process. You no longer need to come to hospital in person to collect the MCCD as we now send it electronically to the Registrar's Office.

Sometimes it is necessary to report a death to the coroner before the MCCD can be issued. If this is required, we will explain the reasons for this and provide you with further information on the process for referral to the coroner.

If you have any questions then please contact us directly on 0121 466 6143 (Monday - Friday 9am to 5pm)

Registering a death

The Registrar issues the legal death certificate following receipt of the MCCD. This process is now being completed by telephone and the Registrar's office will contact the identified nominated person / next of kin to do this. You are no longer required to attend the Registrar's Office in person.

Contact details for the Registrar's Office:

Telephone - 0121 675 1004 / 0121 675 2902 / 0121 675 2904

www.birmingham.gov.uk/registeroffice

For further information please see our booklet 'Practical help and support for relatives and friends following bereavement'.

This sheet has been donated by RNS Publications, who understand it is distressing to deal with a bereavement.

Unsolicited mail can be insensitive and destructive during a grieving process, to reduce this, please visit stopmail.co.uk which has been provided to support you.